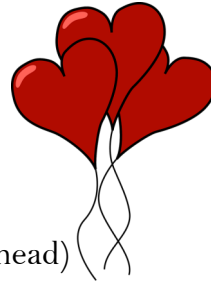


# February 2021 Newsletter

## IMPORTANT DATES:

February 5th & 6th– 98th Annual Ski Jump– Visit the Snowflake Ski Club’s website for event updates.  
 February 14th– Valentine’s Day!  
 February 16th– Spring Primary Election  
 March 14th– Daylight Saving Time begins (Spring ahead)  
 March 15th– Off Street Parking Ends– Please be mindful of late snowfall and snow removal operations between 2 a.m.-6 a.m.  
 March 17th– St. Patrick’s Day



## CITY OF WESTBY and WESTBY UTILITIES

200 N. Main Street  
 Westby, WI 54667  
 City of Westby: (608)634-3214  
 Westby Utilities: (608)634-3416  
 Fax: (608)634-3274

*Mayor: Danny Helgerson*  
*Director of Public Works:*  
*Ron Janzen*

*City Clerk/Treasurer: Roxy Wedwick*  
*Utility Clerk: Amy Swiggum*  
*Administrative Assistant: Lisa Janzen*

*Council Members:*  
*Katie Helseth, Mark Hendrickson,*  
*Sue Jacobson, Mark Jelinek,*  
*Ann Kurth, and Rick Rognstad*

## Special Announcement

Late penalties have not been applied to customer utility accounts since Emergency Order #11 was issued on March 20, 2020. Westby Electric & Water Utility could begin charging late penalties beginning in July, but chose to waive them through 2020. This month, we will reactivate our normal procedure of adding late penalties to balances that are not paid by the marked due date.



## March 2021

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	<b>1</b> Business Garbage & Recycling	<b>2</b> South Side Garbage	<b>3</b> -North Side Garbage -South Side Paper	<b>4</b> Business Garbage & Cardboard	<b>5</b> South Side Plastics	<b>6</b>
<b>7</b>	<b>8</b>	<b>9</b> South Side Garbage	<b>10</b> -North Side Garbage -North Side Paper	<b>11</b>	<b>12</b> North Side Plastics	<b>13</b>
<b>14</b>	<b>15</b>	<b>16</b> South Side Garbage	<b>17</b> North Side Garbage	<b>18</b>	<b>19</b> South Side Tin/Glass	<b>20</b>
<b>21</b>	<b>22</b>	<b>23</b> South Side Garbage	<b>24</b> North Side Garbage	<b>25</b>	<b>26</b> -North Side Tin/Glass -Lg. Metal/ Appliance	<b>27</b>
<b>28</b>	<b>29</b>	<b>30</b> South Side Garbage	<b>31</b> North Side Garbage			

# YOU CAN MANAGE YOUR BILL. WE ARE HERE TO HELP.

As your local, not-for-profit utility, we are dedicated to supporting our community during difficult times. We are here to help figure out the best payment option that works for you. See below for information on bill pay assistance and payment plans.

## Home Energy Assistance Program

The Wisconsin Home Energy Assistance Program (WHEAP) provides assistance for heating costs, electric costs, and energy crisis situations. Through Westby Utilities participation in this program, you may be eligible for bill pay assistance. **Eligibility is based on the last month of income, so if your income has been impacted by COVID-19, consider applying today.**

Visit [heat.help](https://heat.help) or call **(800) 506-5596** for eligibility and program details.



Eligibility for WHEAP benefits is based on a number of factors. However, if the gross income for your household is less than the amount shown below, you may be eligible to receive assistance.

FAMILY SIZE							
1	2	3	4	5	6	7	8
\$2,490.08	\$3,256.33	\$4,022.50	\$4,788.67	\$5,554.83	\$6,321.00	\$6,464.67	\$6,608.33
GROSS INCOME (ONE MONTH)							



## Deferred Payment Arrangement

To avoid disconnect, call us as soon as possible. We'll work with you to pay past due bills in manageable installments. Once your balance is paid in full, we can enroll you in the optional Budget Payment Plan, to help manage your expenses moving forward.

**CONTACT US TODAY TO LEARN MORE**



At Westby Utilities, we join forces with other local not-for-profit utilities through WPPI Energy to share resources and lower costs.

[cityofwestby.org](https://cityofwestby.org) (608) 634-3416

Shared strength through WPPI Energy