April 2020 Newsletter

IMPORTANT DATES:
April 10th – Good Friday (CITY HALL CLOSED)
April 12th – Easter Sunday
May 6th – Open Book (Noon-2pm) TENTATIVE
May 10th – Mother’s Day
May 14th – Board of Review (6-8pm) TENTATIVE
May 16th-17th – 52nd Annual Syttende Mai – CANCELLED
May 25th – Memorial Day (CITY HALL CLOSED)

City of Westby & Westby Utilities
COVID-19 MITIGATION NOTICE OFFICE CLOSED
The current situation with the COVID-19 (Coronavirus) is unprecedented. The City of Westby and Westby Utilities is taking precautionary steps to protect our associates and our customers during this time. This office will be closed to walk-in customers until further notice.

In the case of an emergency, please call:
608-634-3214 or 608-634-3416
Any payments can be dropped off in the drop boxes by the front door or next to the drive-up window.
Our drive-up window will remain open during normal business hours: Monday-Friday 7:30-4:30.
Additional Payment Methods for Utility Customers can be found on our website:
www.cityofwestby.org

City trash bags can be purchased at our drive-up window.
10 small trash bags $10.00 OR 10 large trash bags $20.00.
Thank you for your patience and understanding.

Westby Utilities would like to encourage customers that are able to, to use online or phone payments at this time.
Westby Utilities will be absorbing all convenience fees charged on online and phone payments until further notice.
Pay online by visiting our website
www.cityofwestby.org
-OR-
By phone call:
877-885-7968

CITY OF WESTBY and WESTBY UTILITIES

200 N. Main Street
Westby, WI 54667
City of Westby: (608)634-3214
Westby Utilities: (608)634-3416
Fax: (608)634-3274

Mayor: Danny Helgerson
Director of Public Works:
Ron Janzen
City Clerk/Treasurer: Roxy Wedwick
Utility Clerk: Amy Swiggum
Administrative Assistant: Lisa Janzen
Council Members:
Katie Helseth, Mark Hendrickson,
Mark Jelinek, Ann Kurth,
David Lauder, and
Rick Rognstad
### Special Announcement

Under the direction of the State, Westby Electric and Water Utility will be implementing the following measure to assist our customers during this difficult time:

- No occupied dwelling will be disconnected from service (unless for safety reasons).
- No late penalties will be applied.
- Deferred payment agreements will be available to all customers.
- No deposits will be required.

Although we encourage our customers to continue making routine payments, we understand COVID-19 has caused disruptions. These rules will be in place until the Public Health Emergency has been lifted.

### BRUSH DISPOSAL POLICY

In order for the City workers to pick up your brush it needs to be prepared according to these guidelines.

1. Brush/sticks cut and tied into bundles that do not exceed six (6) foot lengths and trunks must be no larger than six (6) inches in diameter. Whole hedges will not be chipped, but City crews will collect small amounts of bundled and tied together branches. Hedge materials must be tied and bundled no larger than five (5) feet long by three (3) feet high by three (3) feet wide. All brush and hedges must be brought to the curb for collection.

2. Compost must be in a can, box, or in a [biodegradable paper bag](#). You may only rake leaves into the street during the leaf vac season.

3. Residents may take brush to the City burn site located off of County Rd. P at the Clockmaker Quarry. There is a sign that indicates where the City burn pile is.

4. Residents may take compost items **ONLY** (grass clippings, leaves, etc.) to the City compost site located off of Grove Street in town.

### MAY 2020

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